



As a family physician, you are invited to participate in the Newfoundland and Labrador BASE™ (Building Access to Specialists through eConsultation) eConsult demonstration project. eConsult is a secure, web-based tool that allows family physicians to submit non-urgent, patient-specific questions to a participating specialty. Relevant diagnostic testing, images, photos, letters or any other documentation to help inform the consult process may be included. The request is processed and assigned to an appropriate consultant, who is asked to respond within seven days.

## WHY PARTICIPATE?

- ✓ **Direct access to a consultant**  
*Get the answers you need for your patients while avoiding time-consuming calls to connect with a consultant.*
- ✓ **Enhanced service experience**  
*A timely answer to a clinical question can improve patient confidence and reinforce the doctor-patient relationship.*
- ✓ **Avoid unnecessary referrals**  
*Receive consultant advice while allowing patients to avoid being added to a waitlist and reduce the burden of having to travel to see a consultant.*
- ✓ **Maximize the initial visit**  
*If a face-to-face referral is still required, any diagnostic tests, courses for treatment, etc., may be requested and completed before the appointment, leading to a more effective visit.*



Private & Secure



Mobile Compatible



Quick Response



## PARTICIPATING SPECIALTIES

As of **March 2018**, the following specialties are available through eConsult:

Addictions Medicine	Hepatology	Pediatrics
Cardiology	HIV Provincial Program	Psychiatry
Chronic Pain	Internal Medicine	Public Health & Preventative Medicine
Dermatology	Nephrology	Respirology
Endocrinology & Metabolism	Neurology	Surgery
Gastroenterology	Orthopedics	Urology
Hematology	Palliative Care	Wound Care
Clinical Pharmacy	Sports Medicine	Medication Therapy Services Clinic

A current listing is available at [www.nlma.nl.ca/Physicians/eConsult](http://www.nlma.nl.ca/Physicians/eConsult).

## ACCESS eCONSULT

To access the eConsult service or to receive more information, please contact:

Jean Cook, CSF Project Coordinator, NLMA

Tel. (709) 722-3344

Toll-free: (800) 563-2003 ext. 300

Email: [econsult@nlma.nl.ca](mailto:econsult@nlma.nl.ca) Website: [www.nlma.nl.ca](http://www.nlma.nl.ca)

## USER TESTIMONIALS

Here is what some of your colleagues using eConsult had to say:

*eConsult allowed me to access advice for my patient without having to go through the referral process.*

*In this case I would have made a decision based on my current knowledge, but welcomed the opportunity to double check with a consultant that this was the right course of action.*